



Prompt Professional Communication

At Lake Havasu City Properties we pride ourselves on our ability to communicate with our clients. We make every effort to keep you informed - be it through phone, email, voicemail, fax or letter. Poor communication is the top frustration investors have expressed concerning other management companies.

Collection of Rent

Efficient rent collection process ensures prompt payment. We provide strict, well-communicated guidelines for our tenants, and we follow through with consistency and diligence. Our office charges 10% of rents collected for unfurnished and 15% of rents collected for furnished listings. We do not charge anything until your house is rented.

Marketing & Advertising

At Lake Havasu City Properties we use a wide range of national and local mediums. Our efforts include but are not limited to: signs, Internet, newspaper, advertisers, and the MLS.

Quality Tenant Screening

Lake Havasu City Properties utilizes an independent company that provides a thorough screening of all potential tenants. That company provides us with an extensive report that includes: credit history, rental history, employment verification, fraud detection, and other crucial information. We contact previous landlords for referrals. Our leasing agents then make a recommendation based on the information. However, the client makes the final decision.

Accounting Statements

Lake Havasu City Properties provides clear accounting statements to our clients that accurately reflect expenditures, rent income, and other financial factors.

Quick Resolution of Tenant Concerns

Tenant concerns are dealt with promptly, professionally, and effectively. At Lake Havasu City Properties we recognize that these concerns require validation, no matter how insignificant the issue may seem. Our team is experts at creating win/win outcomes. The result for our clients is greater lease renewals, longer occupancy periods, and strong referrals.

Comprehensive Maintenance

We give particular attention to this important area of service. Our valuable experience ensures our clients are aware and appraised of the property condition and repair status. We hold a maintenance reserve of \$100. The owner is contacted when a repair will cost more than that amount.

Visit us at www.LHCproperties.com just click on the **Rentals** tab to go to our Property Management pages.

Please feel free to call us Toll Free at (888) 854-7210 or Amelia's cell 928-412-3546.